



# Lead Provider Framework



Supporting  
clinical  
commissioning

# NHS England developed a framework agreement in 2015 for commissioning support services — the Lead Provider Framework (LPF).

The framework gives clinical commissioning groups (CCGs), NHS England and other customers the opportunity to access leading commissioning support needs, ranging from transactional back-office operations to more bespoke services that drive long-term transformational change in a world-class capacity.

Optum® is an approved supplier on the LPF. Clinically led and exclusively healthcare focused, Optum is built on the foundational pillars of clinical care insight, technology, data and information. We provide high quality, end-to-end commissioning support services to more than 300 healthcare organisations and are uniquely placed to provide the best services in the market. **Our mission is to help make the health system work better for everyone.**

We have assembled a team of partners to work with us to deliver commissioning services. Our 22-strong supply chain includes small-to-medium scale enterprises, large-scale consulting, advisory and audit companies and voluntary sector organisations.

We have been supporting the NHS for more than 10 years by giving commissioners and providers the information they need to make the right decision for patients at the right time.

# Our LPF Supply Chain Partners



Our NHS commissioning support services have resulted in £27m annual recurrent savings.



## Our range of leading services include:

- **Leading data, and analytics and business intelligence tools**, including actuarial modelling and forecasting, data aggregation and risk stratification to support the move to population health.
- **Contract and network management**, including outcome-based contracting and development of new payment models, contract negotiation and management, provider management, and QIPP delivery.
- **Pathway and system re-design and transformation**, including outcomes-based commissioning, and care models design based on capitated payments and integrated care.
- **Patient activation and engagement experience**, supported by a range of wellness, prevention, health promotion and self-care management tools.
- **Primary care reconfiguration**
- **Medicines management and medicines optimisation**

We work with more than 130 primary care organisations across the UK to deliver a wide range of commissioning, technology and medicine management services.



## Benefits of using Optum for commissioning support

Optum is a successful global business with an NHS track record in supporting commissioners to transform the way care is delivered.

At Optum, we do not provide off-the-shelf solutions. We invest in our relationships with customers over the long-term, working together in aligning our goals and rewards with them.

Clinically driven and clinically led, Optum is a health services company, dedicated to helping make the health system work better for everyone. Globally, Optum has more than 20 years' experience supporting commissioners and providers and working directly with service users and patients.

We are also a commissioner in our own right. In the USA, we bear full financial and clinical risk on over 50 million lives on behalf of both private payers and the government.

We also manage accountable care organisations (ACO) across 24 markets, managing risk for government funded populations. In the UK, we have deep experience in delivering commissioning support services for CCGs through deploying sophisticated data and analytic tools and technology including clinical decision support; and leading the coordination of care and health system transformation.

Today's healthcare systems are constantly challenged to improve upon traditional methods of healthcare delivery. At Optum, we are one of the few companies in the world that provides fully integrated solutions to deliver new care models requirements.

**It is this combination of deep healthcare delivery expertise and commissioning skills that make us different.**

More than 5,000 GP practices, covering more than 39 million lives, use our prescribing decision support software ScriptSwitch®, saving the NHS more than £62m in 2014-15.

For more information on  
how Optum can help, please  
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To learn more, visit our website  
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