

# Content manager – new and improved

## Software update guide

ScriptSwitch®, developed by Optum®, is the UK's leading prescribing decision support software and has been working with practices and NHS organisations for more than 10 years.

Currently utilised in GP practices covering nearly 40 million patients across England, Wales and Scotland, ScriptSwitch delivers prescribing information and alternative recommendations at the point of prescribing via a clear and impactful 'pop-up'. Details about the reason for the recommendation and any associated cost-benefit are summarised in the display.

### So what's new?

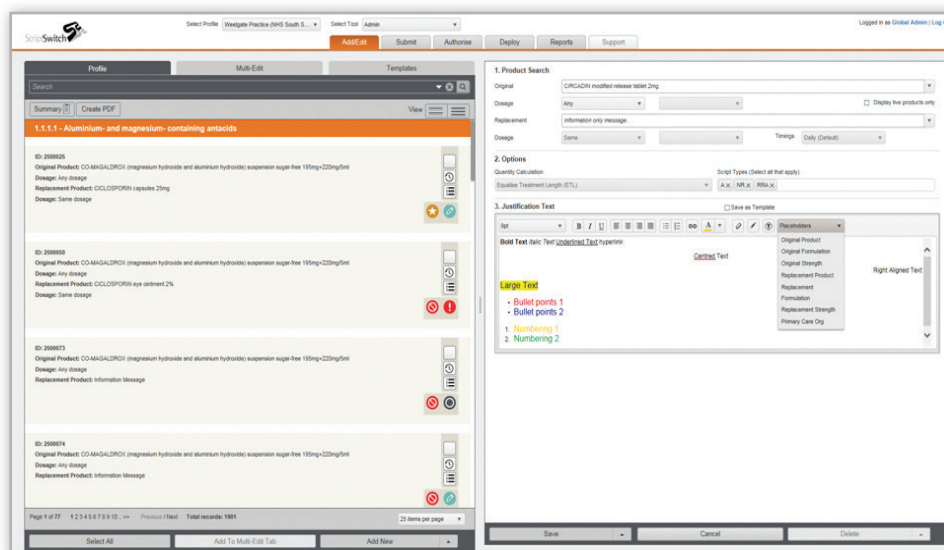
ScriptSwitch's content manager application has been completely redesigned to give you the best profile editing experience yet, with the all new Content Manager 2.0.

We've listened to your thoughts and feedback and made the following changes for faster, easier use:

- The user can multi-add information messages
- All recommendations can be multi-added or multi-edited
- The ability to add colour, formatting and hyperlinks to a justification text or information message
- Modifications can be made to a template which will apply to all recommendations currently assigned to that template (clients with existing templates will have those transferred to the new version)
- Information messages are automatically saved as a template
- Ability to "save and submit" in one click
- Switch ordering is prompted when applicable and can be amended at any time in the "profile tab"
- A history/audit trail of every switch is accessible via the new "clock icon"

Updates to user experience also include:

- Summary of profile work for individual and organisation available with a single click and now with more information
- Deleted and authorised recommendations can be viewed until they are deployed and removed from the profile
- Deploy tab now displays all recommendations with an "authorised status" allowing a final check
- Once "deploy profile" is clicked all changes to profile are picked up on an hourly basis at practices



Contact your dedicated account manager today for more information on the exciting changes coming to ScriptSwitch.

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